

2022



***NORTHEAST
FLORIDA
VETERAN &
FAMILY
NEEDS ASSESSMENT
REPORT***

15 November 2022

ENDEAVORS[®]

**COMBINED
ARMS**



Benjamin Miranda, Jr.

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City of Jacksonville



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Endeavors**



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**Executive Director, Combined Arms Institute
Combined Arms**

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Top 3 service gaps for veterans & their families in NE Florida?

<u>ONE</u>	<u>TWO</u>	<u>THREE</u>
Communication of Resources	Benefits Assistance	Social Groups
Communication of Resources	Care from VA/Tricare of their Resources	More Service Offices for Vets
Communication of Resources	Service Officers for Veterans	
Underemployment	Financial Education	Mental Health
Financial Relief	Financial Literacy	Underemployment
Housing Options	Financial Literacy	Underemployment/Unemployment
Housing Options	Employment	Dental Care (Affordable not free)
Knowledge of Resources	Access to Mental Health	Social Groups/Activities
Coordinated Care/Case Management	Benefits Assistance	Financial Education
Affordable Housing	Financial Education	Benefits Assistance
VA Communication	Financial Education	
Medical	Communication	Systems that are Connected
Affordable Housing/Beds in Clay/St Johns	Transportation/Car Repair	Where to Go for Support
Consistent ID cards at VA	Services for Rural Veterans	Misunderstanding of a "veteran"



Dr. Jeffry Will

**Director, Center for Community Initiatives
University of North Florida**



Methods

- Anonymous online survey
- August 10 – September 25, 2022
- Targeted adults
 - Veterans
 - Service members
 - Family members or caregivers of a Veteran / service member
 - Employees of Veteran / military service organizations
- Northeast Florida
 - Duval, Clay, St. Johns, Nassau, and Baker Counties



Respondents

- 1,457 survey respondents
 - 1,174 Veterans
 - 220 family members of Veterans / active-duty members
 - 34 service members currently on active duty
 - 15 caregivers
 - 21 Veteran / military service organization employees (7 were also Veterans)

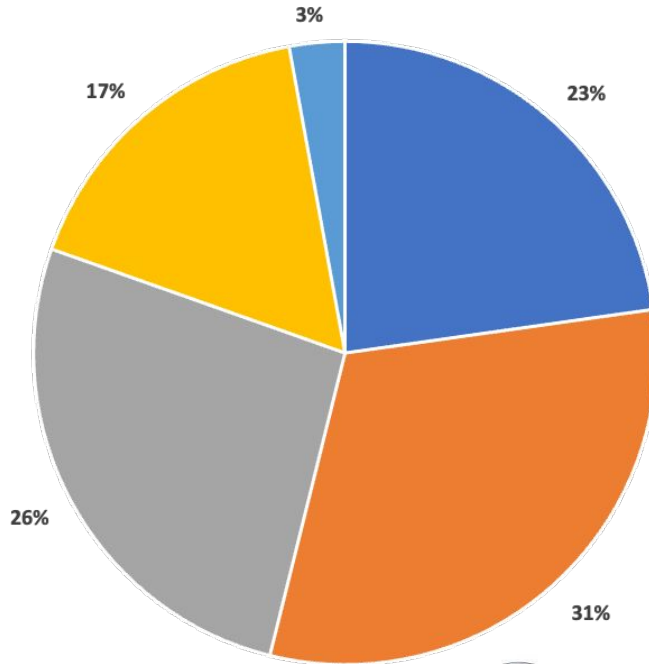


Veteran Respondent Demographics

- Average age of 60.1
 - Gender
 - 71.6% male
 - 24.6% female
 - 3.8% non-binary gender
 - Race / Ethnicity
 - 69.9% white
 - 16.4% Black
 - 6.9% Hispanic
 - 6.8% other race
- (multiracial, Asian, Native Hawaiian, Pacific Islander, American Indian, or Alaskan Native)
- Marital Status
 - 68.4% married
 - 15.1% divorced
 - 14.6% Veterans had children under 18 living at home with them
 - Employment
 - 34.5% retired
 - 33.1% employed full time.



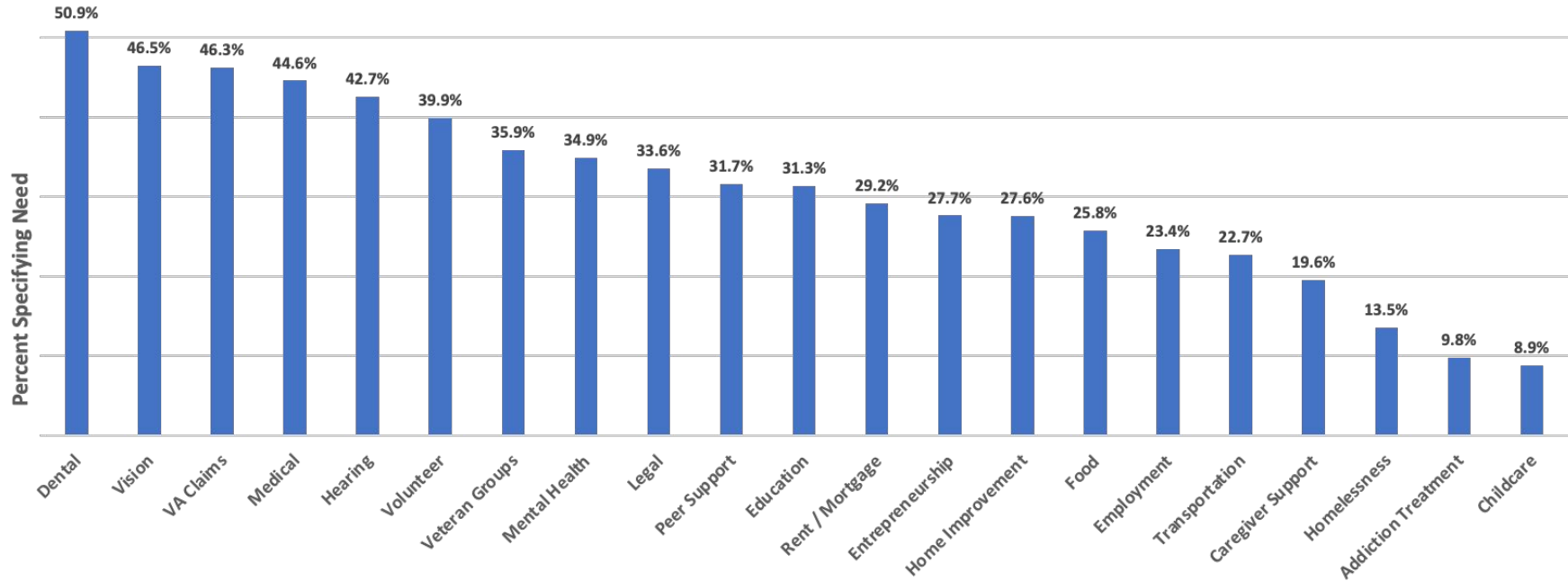
Era of Service



- 9/11 to Present
- August 1990 to August 2001 (Persian Gulf War period)
- May 1975 - July 1990
- August 1964 - April 1975 (Vietnam War Period)
- Before July 1964 (Korean War & WWII period)



Service Needs of Veteran Respondents



Type of Need

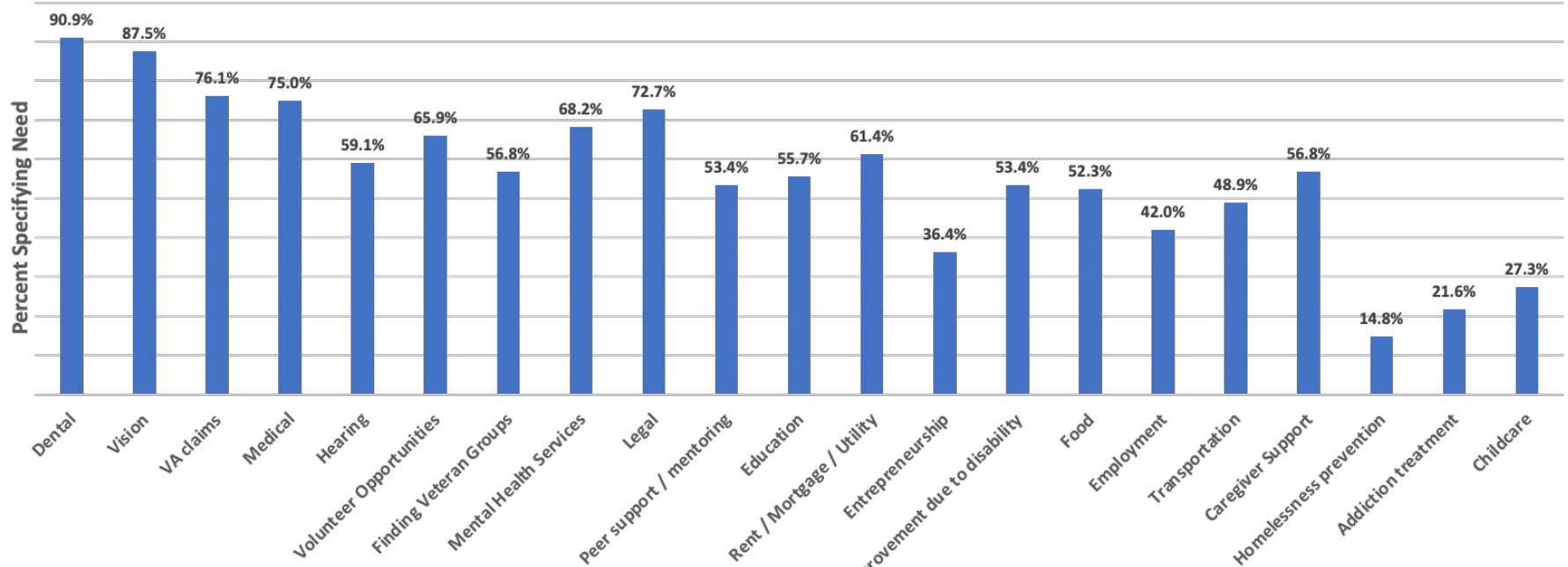


Mental Health Diagnoses of Veteran Respondents

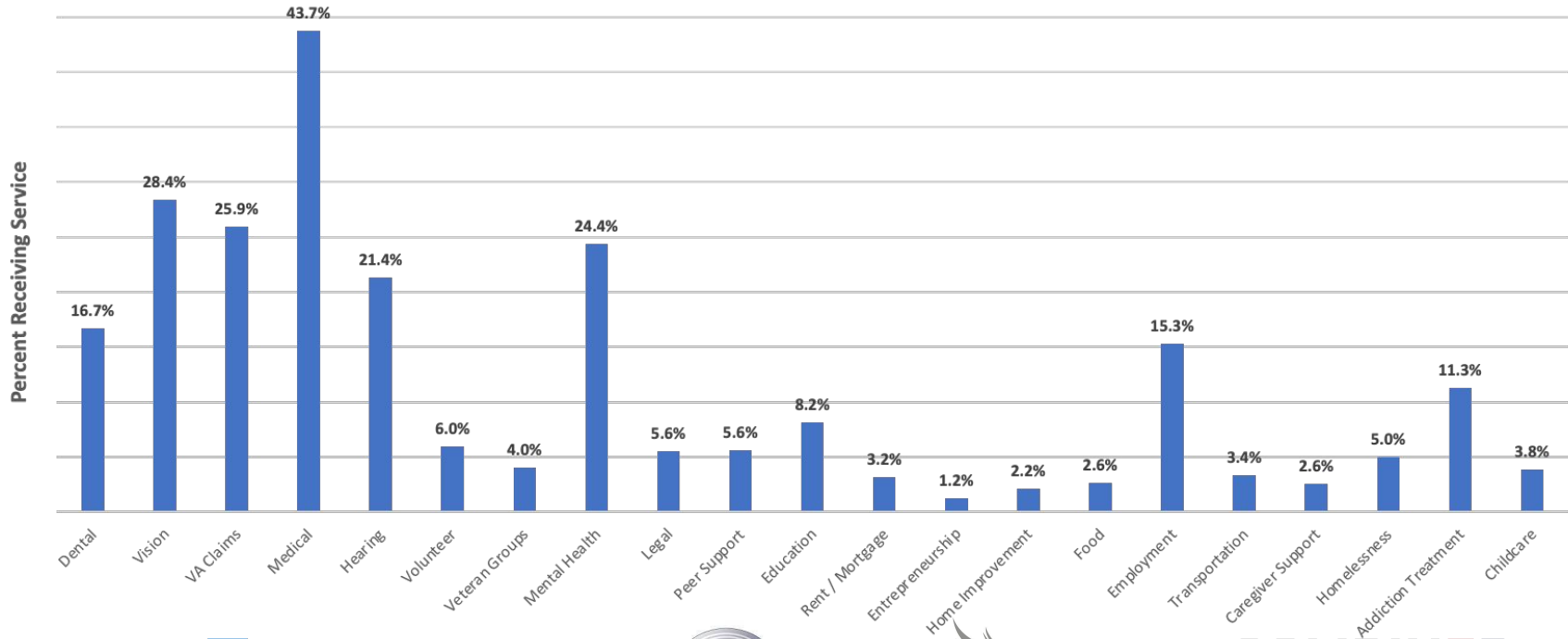
- Reported diagnosed
 - Over 40% of Veterans reported a diagnosis of depression or anxiety
 - Almost 30% of Veterans reported a diagnosis of PTSD
 - 5% of Veterans reported traumatic brain injury
 - 5% of Veterans reported substance use disorder
- Reported receiving services
 - Of Veterans reporting depression or anxiety, 15% percent were NOT receiving assistance
 - Of Veterans reporting PTSD, 26% were NOT receiving assistance
 - Of Veterans reporting traumatic brain injury, half were NOT receiving assistance
 - Of Veterans reporting substance use disorder, 14% were NOT receiving assistance



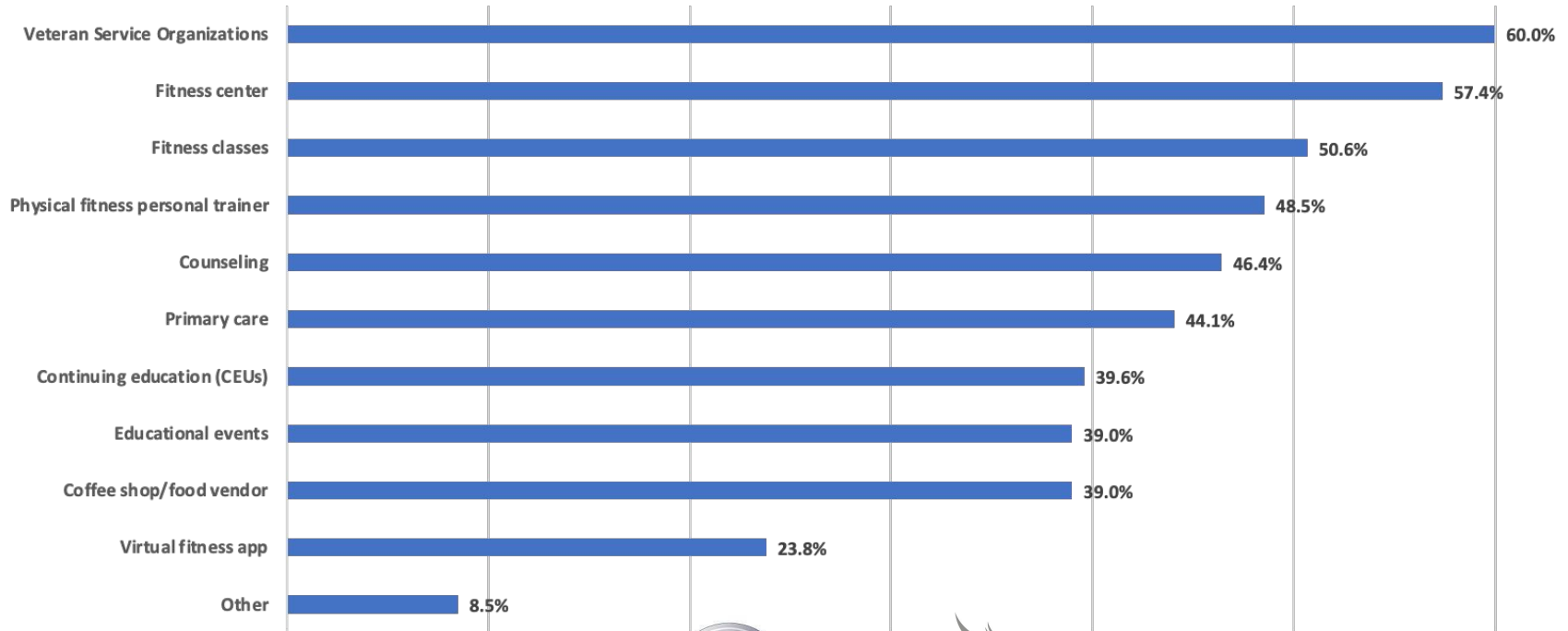
Service Needs of Family Member Respondents



Services Received by Veterans



Veteran Wellness Center Services - Veterans



Service Gaps Identified by Veteran Service Organizations

- Top 4 service gaps
 - Housing and Homelessness (76%)
 - Healthcare (62%)
 - Mental Health and Substance Abuse (62%)
 - VA Benefits (52%)



Questions?

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